

Privacy Policy

Effective Date: September 28, 2026

Findlay Hearing Center respects your privacy and is committed to protecting the information you provide when you participate in our text messaging program.

This Privacy Policy explains what information we collect, how we use it, and how we protect information associated with our SMS/text messaging services.

Information We Collect

When you interact with Findlay Hearing Center's text messaging service, we may collect information such as:

- Your name and contact information, including your mobile phone number.
- Your SMS/text messaging preferences and consent records.
- The content of text messages you send to us and information contained in our communications with you.
- Information necessary to provide, maintain, and administer our text messaging service.

How We Use Your Information

We may use the information we collect to:

- Send you the text messages you have requested or consented to receive.
- Respond to your questions, requests, or communications.
- Provide appointment reminders, notifications, updates, and other service-related communications.
- Manage and administer our SMS program.
- Maintain records of your SMS consent and opt-out preferences.
- Improve and maintain the security and functionality of our communications services.

SMS Opt-In Information

Your consent to receive text messages is used solely for the purposes described when you provide that consent.

We do not sell or share your SMS opt-in data or personal information with third parties for marketing purposes.

We do not share mobile information or SMS opt-in consent with third parties or affiliates for their own marketing or promotional purposes.

We may use service providers that assist us in operating our messaging program.

These providers may process information on our behalf as necessary to provide the service and are not authorized to use your information for their own marketing or promotional purposes.

Your Choices

You can stop receiving text messages from Findlay Hearing Center at any time by replying STOP to any message. After you send STOP, you may receive a confirmation message and will no longer receive SMS messages from us unless you subsequently provide consent to receive them again.

If you need assistance with our text messaging program, reply HELP or contact us using the information below.

Privacy Policy Updates

We may update this Privacy Policy from time to time. Any changes will be posted on this page with an updated effective date.

Contact Us

If you have questions about this Privacy Policy or our SMS program, please contact:

Findlay Hearing Center

930 Plaza Street

Phone: 419-422-5242

Email: jodi@findlayhearing.com