

SMS Terms and Conditions

Effective Date: September 28, 2026

These SMS Terms and Conditions ("Terms") govern your participation in the text messaging program provided by Findlay Hearing Center, using the registered brand name Findlay Hearing Center.

By opting in to receive text messages from us, you agree to these Terms.

Program Description

Findlay Hearing Center's text messaging program provides SMS communications to individuals who have opted in to receive messages from us. Messages may include appointment reminders, appointment-related communications, service notifications, responses to inquiries, and other information related to your relationship with Findlay Hearing Center.

Message Frequency

Message frequency may vary depending on your interactions with Findlay Hearing Center, your appointments, and the types of communications for which you have opted in. Messages may be recurring.

Message and Data Rates

Message and data rates may apply. Your mobile carrier's standard messaging and data rates may apply to text messages sent or received through this program. You are responsible for any applicable charges imposed by your mobile carrier.

Opting Out

To stop receiving text messages, reply **STOP** to any message.

After you send STOP, you may receive a confirmation message indicating that you have been unsubscribed. You will no longer receive SMS messages from us unless you subsequently provide consent to receive them again.

For assistance, reply HELP to any message or contact us using the information below.

Customer Support

For questions or assistance with our text messaging program, contact:

Findlay Hearing Center

930 Plaza Street

Phone: 419-422-5242

Privacy

Your privacy is important to us. For information about how we collect, use, and protect your information, please review our Privacy Policy.

Carriers

Carriers are not liable for any delayed or undelivered messages.

Eligibility

By participating in the program, you represent that you are the owner or authorized user of the mobile telephone number you provide and that you are authorized to consent to receive text messages at that number.

Changes to These Terms

Findlay Hearing Center may modify or update these Terms from time to time. Updated Terms will be posted on this page with a revised effective date. Your continued participation in the text messaging program after changes are posted constitutes acceptance of the updated Terms.